**Client Feedback Form**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Please mark (**Tick with solid fill **)the appropriate box or comment** | **Best** | **Good** | **Not Bad** | **Bad** | **Worst** |
| 1. How do you feel about the sales executive’s approach towards your requirements related to ISO standards?  |  |  |  |  |  |
| 2. How do you feel about the sales executive’s knowledge regarding ISO certification? |  |  |  |  |  |
| 3. How much would you rate the expertise of the Sales executive? (Sales techniques) |  |  |  |  |  |
| 4. How do you feel about the professional behavior of the Sales executive? (Presentable, keeping timely follow-up, arrogant or polite, smart enough, resolved all your queries) | Comments: |
| 5. How much would you rate for the Communication / Connectivity with SIS Certifications? |  |  |  |  |  |
| 6. Did you get suggestions from the sales executive regarding the other relevant ISO Standard per your work scope? **YES / NO** |  |
| 7. Has Sales person asked you for a video / online testimonial? **YES / NO** |  |
| 8. Has the sales executive approached you for Meeting (physical or online) **YES / NO**  |  |
| 9. Did you get the price quotation as per your requirements on time **YES/ NO**  |  |
| 10. Did you receive the Business Card of the sales executive? **YES / NO**  |  |
| 11. What are the points of services you expect from SIS Certifications to improve upon? Please suggest.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **References:** |
| Name: | Contact number -Email id - |
| Name: | Contact number – Email id - |
|  |
| **For and on behalf of the Client** |
| **Name** |  | **Signature with Stamp** |
| **Designation** |  |