**Client Feedback Form**

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| **Please mark (**Tick with solid fill **)the appropriate box or comment** | | | **Best** | **Good** | **Not Bad** | **Bad** | **Worst** |
| 1. How do you feel about the sales executive’s approach towards your requirements related to ISO standards? | | |  |  |  |  |  |
| 2. How do you feel about the sales executive’s knowledge regarding ISO certification? | | |  |  |  |  |  |
| 3. How much would you rate the expertise of the Sales executive? (Sales techniques) | | |  |  |  |  |  |
| 4. How do you feel about the professional behavior of the Sales executive? (Presentable, keeping timely follow-up, arrogant or polite, smart enough, resolved all your queries) | | | Comments: | | | | |
| 5. How much would you rate for the Communication / Connectivity with SIS Certifications? | | |  |  |  |  |  |
| 6. Did you get suggestions from the sales executive regarding the other relevant ISO Standard per your work scope? **YES / NO** | | |  | | | | |
| 7. Has Sales person asked you for a video / online testimonial? **YES / NO** | | |  | | | | |
| 8. Has the sales executive approached you for Meeting (physical or online) **YES / NO** | | |  | | | | |
| 9. Did you get the price quotation as per your requirements on time **YES/ NO** | | |  | | | | |
| 10. Did you receive the Business Card of the sales executive? **YES / NO** | | |  | | | | |
| 11. What are the points of services you expect from SIS Certifications to improve upon? Please suggest.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  ­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | |
| **References:** | | | | | | | |
| Name: | | Contact number -  Email id - | | | | | |
| Name: | | Contact number –  Email id - | | | | | |
|  | | | | | | | |
| **For and on behalf of the Client** | | | | | | | |
| **Name** |  | | **Signature with Stamp** | | | | |
| **Designation** |  | |