

# SIS CERTIFICATIONS

# SEPTEMBER 2025 Monthly Updated Business NEWSLETTER

#### DIRECTOR'S MESSAGE





Message from Director

#### Mr. Arunendra Dvivedi

Dear Team,

As we step into October, I would like to take a moment to reflect on the achievements and progress we made in September. Each milestone we reached this past month stands as a testament to our shared commitment. teamwork, and focus on delivering excellence across all fronts.

September was a month of growth and engagement. We continued strengthening our relationships with clients, expanding our market presence, and conducting impactful training sessions that further enhanced our professional expertise. These consistent efforts reinforce SIS Certifications' reputation as a trusted and globally recognized certification body.

A significant highlight of the month was the visit to Nigeria, aimed at gaining deeper insights into the local market and exploring new opportunities for collaboration. This initiative reflects our ongoing mission to expand our global footprint and understand client needs more closely across regions.

As we move forward into October, let's continue to embrace innovation, teamwork, and a proactive mindset. Together, we will keep setting new benchmarks, driving meaningful growth, and building a legacy of trust and excellence With pride and gratitude,

SEPTEMBER 2025

# NEWS



Dogma Systems India
Achieves Dual ISO
Certifications – ISO 9001:2015 &
ISO/IEC 27001:2022

Congratulations to Dogma Systems India for achieving ISO 9001:2015 and ISO/IEC 27001:2022 certifications with SIS Certifications. These milestones highlight the company's commitment to quality management and robust information security. The certifications will help enhance customer confidence, streamline processes, and strengthen data protection. SIS Certifications applicated Dogma Systems for integrating excellence and security into every layer of its operations.

#### SimpleWorks Solutions Pvt. Ltd. Earns ISO 9001:2015 Certification



Kudos to SimpleWorks Solutions Pvt. Ltd. for achieving ISO 9001:2015 Certification with SIS Certifications. This accomplishment reflects their focus on quality, customer satisfaction, and process efficiency. This globally recognized standard enhances the company's ability to deliver consistent, high-quality services while promoting continual improvement and customer satisfaction, Implementing ISO 9001 helps streamline workflows, reduce errors, and enhance service reliability. SIS Certifications congratulates the SimpleWorks team for their commitment to delivering consistent excellence and building stronger customer trust through internationally recognized standards.

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# NEWS



Express Freight Railway
Consortium, WDFCCIL, CTP-11
Certified for ISO 9001:2015

We proudly congratulate Express Freight Railway Consortium, WDFCCIL, CTP-11 for achieving ISO 9001:2015 Certification through SIS Certifications. This achievement showcases their commitment to maintaining top-tier quality, reliability, and operational excellence in railway infrastructure projects. With ISO 9001:2015 implementation, the consortium enhances efficiency, ensures consistency, and delivers greater value to stakeholders. SIS Certifications commends their dedication to continual improvement and customer satisfaction.

# Excis Compliance Limited Earns ISO 9001:2015 Certification



SIS Certifications proudly announces that Excis Compliance Limited has been awarded the prestigious ISO 9001:2015 certification. This achievement reflects Excis' commitment to quality, reliability, and customer satisfaction across its global IT operations. Through SIS Certifications' systematic audit and guidance, Excis has successfully aligned its processes with international quality standards, ensuring consistency, efficiency, and continual improvement. This certification reinforces SIS Certifications' role in empowering organizations worldwide to achieve excellence through globally recognized ISO frameworks.

SFPTFMBFR 2025

#### UNDERSTANDING ISO/IEC 20000-1:2018

### "ISO/IEC 20000-1: Where Technology Meets Trust."

In today's digital age, where technology drives every business process, delivering reliable and consistent IT services has become essential for organizational success. ISO/IEC 20000-1:2018 is the international standard for IT Service Management Systems (ITSMS). It provides a structured framework for establishing, implementing, maintaining, and continually improving IT services aligned with business objectives and customer needs.



# ISO/IEC 20000-1

#### Objectives of ISO/IEC 20000-1

- Ensure the delivery of high-quality IT services that meet business expectations.
- Enhance service performance and reliability through a process-driven approach.
- Align IT services with organizational goals and improve customer satisfaction.
- Create a culture of continual improvement within IT service operations.
- Ensure compliance with international best practices for IT service managemen

#### Industries that Benefit from ISO/IEC 20000-1

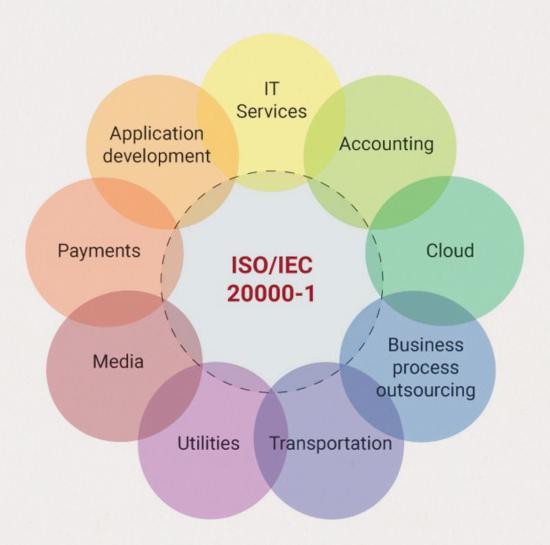
- IT and Software Development Firms
- Telecom Companies
- Financial Institutions
- Healthcare and Insurance Providers
- Government and Public Sector
- Educational Institutions
- Cloud and Data Center Providers



# ISO/IEC 20000-1

#### Key Benefits of ISO/IEC 20000-1 Certification

- Enhanced Service Delivery
- Increased Credibility and Competitive edge
- Improved Incident and Problem Management
- Better Resource Optimization
- Business Continuity and Risk Management
- Alignment with Global Standards



## ISO/IEC 20000-1

#### **How SIS Certifications Supports You**



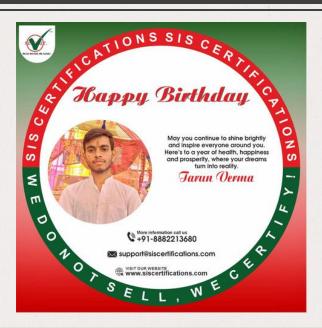
rapid digital transformation, even minor disruptions can impact operations. ISO/IEC 20000-1 establishes control, predictability, and reliability within IT environments - ensuring compliance, stability, and customer confidence. It also supports regulatory and data protection requirements in modern IT ecosystems.

At SIS Certifications, we guide organizations through the ISO/IEC 20000-1 certification journey with a transparent and process-based approach. Our auditors bring deep expertise and provide practical insights to help you align IT service management with global best practices.

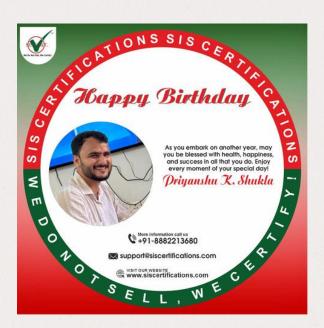
ISO/IEC 20000-1:2018 is more than a certification — it is a strategic framework for achieving IT excellence. By adopting its principles, organizations can deliver superior services, build trust, and gain a competitive edge in today's digital economy.

> "Empowering Excellence in IT Services -**Because Service Quality Defines Success."**

#### **BIRTHDAYS**

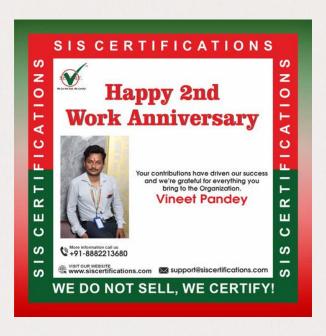


Wishing a very Happy Birthday to our wonderful team members celebrating this month!



May your special day bring joy, success, and good health. Thank you for being an essential part of SIS Certifications. SEPTEMBER 2025

#### WORK ANNIVERSARIES







This September, we celebrate the work anniversaries of our valued team members at SIS Certifications. Your dedication, passion, and commitment continue to drive our success. Wishing you many more years of growth and achievements with us!.

# **OUR REACH**



And Many More.....



# CONTACT US



+91-8860610495



support@siscertification.com



www.siscertifications.com



Unit No – 514, 5th Floor, Vipul Business Park, Badshahpur Sohna Rd Hwy, Central Park II, Sector 48, Gurugram, Haryana 122018













