



# Monthly Updated Business

November 2025

# NEWS LETTER

# S N O L T

# DIRECTOR'S MESSAGE



# Message from Director Mr. Arunendra Dvivedi

### Dear Team,

As we step into December, I would like to take a moment to reflect on the remarkable achievements and progress we made throughout October. Every milestone we reached stands as a testament to our shared commitment, teamwork, and unwavering focus on delivering excellence across all our operations.

November was the month of growth, recognition, and meaningful engagement. We continued strengthening client relationships, expanding our market presence, and conducting impactful training sessions that enhanced our technical and professional expertise. These collective efforts continue to reinforce SIS Certifications reputation as a trusted, globally recognized ISO Certification body.

A proud highlight of the month was receiving appreciative testimonials from Ordnance Factory Khamaria and the Indian Council of World Affairs (ICWA) – Sapru House Library.

Their acknowledgement of our service quality and professionalism reflects the trust we consistently strive to build with every organization we serve.

Additionally, our ongoing initiatives to explore new markets and expand our global footprint remain a key driver of our long-term vision. By understanding client needs more closely across regions, we continue to deliver solutions that inspire confidence and create lasting impact. As we move forward, let us continue to embrace innovation, collaboration, and a proactive mindset. Together, we will keep setting new benchmarks, driving meaningful growth, and building a legacy rooted in trust, integrity, and excellence.

# INDIAN COUNCIL OF WORLD AFFAIRS (ICWA) -SAPRU HOUSE LIBRARY

Certification Ceremony



A big round of applause to ICWA Sapru House Library for achieving ISO 9001:2015

Certification — a remarkable milestone showcasing excellence in quality management and continuous improvement!

Certified by SIS Certifications, this achievement highlights ICWA's unwavering commitment to quality, customer satisfaction, and operational excellence.

Continue to raise the bar and inspire others with your dedication to quality standards!



# WHAT OUR CLIENTS SAY





### Indian Council of World Affairs Sapru House Library

Barakhambha Road New Delhi 110001 Ph: 011-23359159



11th November 2025

The Managing Director M/s SIS Certification Unit Number 514, 5th Floor Sector-48, Vipul Business Park Hohna Road Gurgaon Haryana, 122018

Subject: Appreciation for Professional Support in ISO 9001:2015 Certification

The Indian Council of World Affairs expresses its sincere appreciation to M/s SIS Certification for the professional support and dedicated service extended during the process of ISO 9001:2015 Certification for the Sapru House Library.

Your team's commitment, efficiency, and adherence to high standards of quality were instrumental in ensuring the successful completion of the certification process. The Council acknowledges your organization's constructive guidance and timely assistance throughout this

We look forward to continued collaboration with M/s SIS Certification in upholding and further strengthening our institutional standards of ex-

With warm regards.

Yours sincerely.

ROTTOR Dr Narender Kumar Consultant (Library and Publications

> पुस्तकालवाध्यक्ष/LIBRARIAN भारतीय वैश्विक परिषद Indian Council of World Affair

आयुघ निर्माणी खमरिया म्यूनिवंश इंडिया लिमिटेड की इकाई धारत सरकार का जान GREEN 482005(H. SL.)



Unit of Munitions India Ltd. Govt. of India Enterprise, Ministry of Defence Jabalpur482005, (M.P.)

STATE PHONE No. 0761-2337021-30 FaxNo. 0761-2337301 & 2430202

Email id: ofk@ord.gov.in

### APPRECIATION LETTER

The Management SIS Certifications Pvt. Ltd. Gurugram, India

Subject: Appreciation for Continued Professional Support and Partnership.

Dear Team SIS Certifications,

We are pleased to extend our sincere appreciation to SIS Certifications Pvt. Ltd. for your long-standing and valued association with Ordnance Factory Khamaria, a unit of Munitions India Limited. Since the beginning of our collaboration in 2016, your organization has consistently demonstrated the highest levels of professionalism, expertise, and integrity in delivering certification and audit services.

Your unwavering support has been instrumental in helping us strengthen our management systems and align our operations with globally recognized standards such as ISO 14001:2015 and ISO 45001:2018. We acknowledge the significant role your team has played in guiding us towards enhanced system effectiveness, structured implementation, and sustained compliance with evolving requirements.

Over the years, we have found SIS Certifications to be a trusted partner — not only for your ever me years, we have found dis certaintenance to a distance partie. — not only its your technical competence and in-depth industry knowledge, but also for the collaborative approach you bring to every engagement. Your commitment to excellence and customer-centric service delivery reflects a deep understanding of organizational needs and long-term objectives.

We value this association and look forward to many more years of working together towards our shared goal of operational excellence, continual improvement, and global best practices.

With warm regards,

Dated: 15.10.2025

Denulis (Kailash Chand) MR / EHS

Deputy General Manager
For Chief General Manager
Kutlash Chand, 10F3

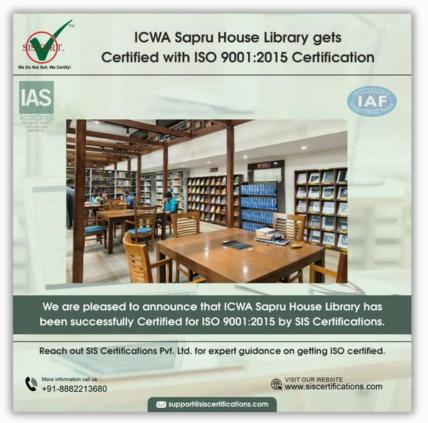
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**Indian Council of World** Affairs (ICWA) -**Sapru House Library** 

**Ordnance factory** Khamaria

# **NEWS**



### ICWA Sapru House Library Achieves ISO 9001:2015 Certification

The Indian Council of World Affairs (ICWA) Sapru House Library has officially completed the initial audit for IAS-accredited ISO 9001:2015 Certification for Quality Management System.

The audit team stated that the certification procedure was well-organised and included a thorough assessment of all key aspects. The auditors and internal teams collaborated to produce a comprehensive report that highlighted both the strengths and areas for improvement. The organisation's proactive attitude and dedication to upholding high standards throughout the process were praised by the auditors.

# Total IT Global received ISO/IEC 27001:2022 and ISO/IEC 27701:2019 Certifications

We are delighted to announce and extend our warmest congratulations to Total IT Global for successfully completing the recertification audit for IAS-accredited ISO/IEC 27001:2022 Certification for Information Security, Cybersecurity, and Privacy Protection — Information Security Management System (ISMS), and ISO/IEC 27701:2019 Certification for Privacy Information Management System (PIMS).

The Scope of the management system includes ISMS- Implementation of Information Security Management System in the context of providing IT Managed Services, Integration & Deployment Services (IT Migrations, Data Centre Relocation & Professional Services), IT Asset Disposition Services, Cloud Infrastructures, Warehouse as a Service, Direct to Home Services & Procurement as a Services.



# OUR BLOG



### 7 Benefits of ISO **Certification in India for Business Growth**

Businesses claim to deliver QUALITY in today's cut-throat market; however, there is no source to verify the claims. What if there were a proper system to verify everything an organisation claims to deliver?

The International Organisation for Standardisation (ISO) has published hundreds of standards to help organisations improve their management systems.

# Read Full Blog

ISO standard aims to enhance the effectiveness, interoperability, safety, and quality of goods and services. A company's compliance with these global standards is demonstrated by an ISO certification.

# Conclusion

ISO certification offers numerous benefits for Indian businesses — from enhanced credibility and operational efficiency to better risk management and easier access to global markets. By pursuing ISO certification, organizations can position themselves for long-term success in an increasingly competitive environment.

Don't overlook the advantages ISO certification can bring—consider it a strategic investment in your company's future.

Incorporating these standards enables Indian businesses to reach new levels of excellence, unlock fresh opportunities, and ensure sustained growth and competitiveness.

# UNDERSTANDING ISO9001:2015



ISO 9001- Quality management system brings the concept of Managing the quality of their processes ensuring that the products and services are as per the specifications laid down by the customer and reaches them on time. The framework to make this true, ISO 9001 standards plays a vital role in bringing their organisation's management system in place and according to the industrial needs leading to an extra edge for the competition.

## Benefits of ISO 9001 Certification

- Boost Business Image.
- Meet Customer Needs.
- 🔁 Process Integration.
- Data-Driven Decisions.
- 🚀 Continuous Improvement.
- Workforce Involvement.





# APPLICABILITY OF ISO 9001:2015 -INDUSTRY-WISE BENEFITS

Industry	Benefits of ISO 9001 Certification
Manufacturing	ISO 9001 Certification in manufacturing ensures that an organization consistently meet regulatory requirements, improve product quality and efficiency, and meet customer satisfaction.
Construction	ISO 9001 Certification in construction ensures quality in construction materials, manage complex projects, meet regulations, and strengthen risk management.
Healthcare	ISO 9001 Certification in healthcare improve patient care, ensures compliance with healthcare requirements, and ensures patient satisfaction.
IT and Software	ISO 9001 Certification in IT and Software ensures quality of service delivery, reliable services, and improves software development.
Pharmaceuticals	ISO 9001 Certification in Pharmaceuticals ensures the compliance of an organization with regulatory requirements and product quality.
Telecommunications	ISO 9001 Certification in telecommunications ensures the consistent high-quality services, and customer satisfaction along with strong management protocols.
Logistics and Transportation	ISO 9001 Certification in Logistics and Transportation assures safe and efficient service delivery, strengthen supplier chain control, and ensures customer satisfaction.
Oil and Gas / Energy	ISO 9001 Certification in Oil and Gas / Energy ensures compliance with regulatory standards, and manage complex operations.
Automotive	ISO 9001 Certification in Automotive ensures that the organization meets global automotive quality standards. Along with this, it also assures that an organization has strong defect tracking and mitigating system.
Public Sector / Government	ISO 9001 Certification in Public Sector / Government ensures the citizen satisfaction, transparency, and standardization of service delivery.
Finance and Insurance	ISO 9001 Certification in Finance and Insurance ensures compliance with regulatory requirements, improvement in customer services, assures better handling of customer's issues, and assures strong management of internal controls.

# Principles of ISO 9001

- **Customer focus**
- Leadership
- Engagement of People
- Process Approach
- System Approach to Management
- Continual Improvement
- Evidence-based Decision Making
- Relationship Management



# ISO 9001 FREQUENTLY ASKED () QUESTIONS (FAQS)







### Q: What is the latest version of ISO 9001 Certification?

The latest version of ISO 9001 Certification is ISO 9001:2015, published in September 2015. It focuses on enhancing customer and stakeholder satisfaction through effective application of processes.

Any organization—regardless of type, size, products, or services—can apply for it.

### Q: What is the aim of ISO 9001 Certification?

ISO 9001 Certification is a globally recognized standard for Quality Management Systems (QMS) which basically aims to cut costs and optimize all the processes operating in your organization and helps your organization to meet all the requirements of the customers and other stakeholders.





### Q: How long is an ISO 9001 certificate valid for?

ISO 9001 certificate is valid for three years. Surveillance audits are conducted once every year during this period to ensure standards are maintained.

### Q: Is ISO 9001 certification right for me? / Why become ISO 9001 certified?

ISO 9001 helps organizations:-

Reduce operational costs, Increase profitability, Gain new customers, Retain customers long-term, It brings strong quality control, credibility, and market competitiveness.





### Q: How can I get an ISO 9001 certificate?

Basic steps to get ISO 9001 certified :-

Prepare all company information systematically, Document all business processes, Implement documented processes, Conduct internal audits, Undergo external certification audit, Once approved, your organization receives ISO 9001 certification.

# **EMPLOYEE'S BIRTHDAY**







Wishing you a fantastic birthday filled with success, laughter, and everything that makes you smile! Have a wonderful year ahead.

# WORK ANNIVERSARY









**INDIA** 



**KUWAIT** 



KSA



**QATAR** 



**CANADA** 



U.A.E



U.S.A



**CHILE** 



**PERU** 



**BAHRAIN** 



**EGYPT** 



**MALAYSIA** 

And Many More.....





